



Integrity Martial Arts, LLC
301. S. Maplewood
Greenville, MI 48838
616.754.7000

ATA Martial Arts works passionately to bring you an enjoyable experience and would like to know if we are meeting your expectations. Please take a few moments to share your thoughts with us. Your feedback will help us serve you and your family better.

Please answer the following questions using the scale below as needed.
1 = never, 2 = sometimes, 3 = most of the time, 4 = always

Staff

Is the staff professional and helpful with meeting your needs?

1 2 3 4

Cleanliness of Academy

Is the outside of the academy clean?

1 2 3 4

Is the academy clean and odor free?

1 2 3 4

Are the restrooms clean?

1 2 3 4

Communication

Do you understand the rewarding of the stripes, patches and stars?

Yes No

Are announcements and upcoming events made at the end of class?

Yes No

Do you know and understand the benefits of the ATA Leadership Program?

Yes No

Website

How many times per month do you visit our website?

1-4 times 5-10 times 10 or more times

Is the information on our website useful?

Yes No

Is our website easy to navigate?

Yes No

Class Quality

Instructors Name(s) _____

Name of class (circle class)

Tiny Tigers White Orange Yellow Camo – Black Leadership

Does the class start promptly and end as scheduled?

Yes No

Is the rank promotion material covered?

Yes No

How is the structure, discipline of the academy?

High Low

How is the emotion level of the class?

High Low

Was the life skill explained and covered in class?

Yes No

Instructor/ Instructor trainees

Please rate on a scale of 1 to 5, with 1 being the lowest and 5 being the highest rating.

	Mr. Swanson	Mrs. Swanson	Mr. Bramen	Cal Kreiner
Knowledge	—	—	—	—
Ability	—	—	—	—
Communication	—	—	—	—
Confidence	—	—	—	—
Appearance	—	—	—	—

Overall Experience

Would you refer our academy to others?

Yes, who? _____

No, please explain _____

Would you like to recognize a student or instructor for outstanding accomplishments? If

so, please explain. _____

Please share with us any questions, comments or concerns. _____

Thank you for your time!

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